

Patrick Dumont

Senior Architect – CRM/CDI/MDM

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Patrick Dumont is a Senior Architect (CRM/CDI/MDM) with over eleven years of experience characterized by increasing responsibilities in the fields of SOA, CRM, MDM, Data Governance, System Integration and Business Intelligence.

- Experienced in Siebel CRM implementations, Web Services Administration, Business Objects, Integration Objects, BPM Workflow, Assignment Manager, Business Rules, Communication Manager, Data Quality Manager, Siebel Dynamic Pricing Administration, Server Administration, Data Integration and Transformation (EDI, EAI, ETL, EIM), Reports Authoring and COTS development;
- MDM, Data Governance and CDI implementations with Siebel Universal Customer Master;
- ECM conceptual and solution architecture with OpenText, Documentum, Filenet P8, Oracle UCM, Sharepoint;
- Database architecture with Sparks Enterprise Architect and PowerDesigner;
- Backend mainframe MIPS reduction strategies;
- Database Administration and Development with Oracle, Sybase, DB2 and MSSQL;
- Data Profiling with DQ Analyzer;
- .Net & J2EE COTS Development;
- Strategy evaluation, conceptual architecture and solution architecture with Multichannel, ESB, SOA, HTML5, Mobile, Portal, Collaboration, MDM, Data Warehousing, Semantic Integrations, BPM, BRM, EventManager, Web Analytics, Web Content Management, Identity Management, WS-Security, Enterprise 2.0;
- Solaris and Windows Server Administration;
- ITIL v3 Certified, Mike 2.0 SAFE Architecture and TOGAFv9;
- Business Case with ROI, NPV, EV;
- TCO evaluations;
- Readiness Assessment;

In addition, Mr. Dumont has an excellent track record in diverse project locations and environments, which has earned him a solid reputation in the consulting industry.

Skills Summary

Siebel Applications	Siebel Call Center Siebel Automotives Siebel Universal Customer Management Siebel Field Services Siebel Professional Services Siebel Financial Siebel Tools Siebel Utilities
Siebel Modules	EAI/EIM Business Services/Objects Siebel Charts Smart Scripts State Model Personnalization System Admin Workflow Manager Pricing Administration Communication Manager Server Configuration Data Quality Manager
Programming Languages	Siebel e-Script PowerBuilder Modula -2 VM/CMS Cobol VM Borland C/C++, Visual C/C++ Visual Basic, VBA, JavaScript/ CSS/XHTML/HTML5/Flash ASP/PHP/JSP/Perl/CSS SQL, MySQL, PL-SQL Visual Studio .NET Enterprise Architect (VC.NET, VB.NET, C#) Java J2EE, J2ME Cold Fusion Unix Bash, Awk and Bourne Scripting HL7 2.X & 3.X
Databases	DB2, MS SQL, Oracle, Sybase
Operating Systems	Window X, Solaris, HP-UX
Web Technologies	Web Services, EDI, XSL, XSD, XML, SOAP, WSDL, UDDI, SSL, PKCS7, X509, S/MIME.
Tools and Methods	XML Spy, Mapforce, OpenText, Documentum, Sharepoint, Oracle UCM, IBM FileNet P8, DataDirect Data Integration Suite, Microsoft .NET, DataRun, UML, Sparks Enterprise Architect, PowerDesigner, Informatica PowerExchange, Cognos, JBOSS Enterprise (jBPM, ESB, JON), Datapower, Websphere (Enterprise Service Bus, Application Server, Process Server, WTX, CICS-TS), <i>Oracle Weblogic</i> , <i>WebCenter Suite</i> , <i>ADF</i> , <i>Oracle Flexcube DirectBanking</i> , Crystal Reports, Actuate, Cognos

Other Accomplishments

Education	<p>1996-1999 Université du Québec à Rimouski (Campus de Lévis) <i>University Degree in Administration and Management Information Systems</i></p> <p>1996-1999 CEGEP Lévis-Lauzon <i>Technical Diploma in Computer Programming and Robotics</i></p>
Security Clearance	<p>Canadian Top Secret Level 2</p> <p>Nexus</p>
Training	<p>Oracle BPEL & SOA</p> <p>7.8 Analytics Server Architect</p> <p>7.8 ASI: Integrating Siebel Applications</p> <p>7.8 CDI: Integrating Applications</p> <p>7.8 Customer Order Management</p> <ul style="list-style-type: none"> • Product Admin • Quote to Order • Pricing Configuration
Certifications & Associations	<p>ITIL V3 Foundation Certified</p> <p>TOGAF v9 Foundation Certification</p> <p>7.7 Siebel Certified Consultant</p> <p>Certified Customer Blue Print Experience</p> <p>7.5 Siebel Certified Consultant</p> <p>Oracle 10g Associate (On Going)</p>
Languages	<ul style="list-style-type: none"> • French, read, write, speak – Fluent • English, read, write, speak – Fluent